

LOUIS creta princess

aqua park & spa

TECHNICAL SHEET 2020

Contact details:

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Hotel Manager: Tsatsoulis Thomas (Mr), Email: cretaprincess@louishotels.com

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Bank details:

Company Name: Louis Hotels S.A

Bank A/C no: Bank of PIRAEUS

Swift Code: PIRBGRAA

IBAN No.: GR7701715580006558101836307

Insurance Co & No: AIG Europe SA (Cyprus Branch) – P/550110/2014/289

Location:

- Directly on beach
- 34 km from Chania airport
- 17 km to Chania town

Operation period: May - October

Construction Details

Constructed in: 1973

Latest Renovation: Summer 2019

Redecorated/Renovated areas:

Main restaurant Samaria: new furniture and equipment (tables, chairs, buffets, a large show cooking) and creation of a special zone (quiet zone mostly for adults to enjoy their meals). Verandas of the restaurants have been replaced with new tables and chairs, modern lights and a new pergola.

Main Bar DIONISSOS: The floor is replaced as well as all equipment. A spacious bar has been created for our guests in order to enjoy a drink in a modern place.

A brand-new Spa Centre: A new modern place of 250 sq.m with hair salon, massage, hammam and manicure-pedicure services.

Winter 2012 - 2013

Redecorated/Renovated areas:

- Construction of 5 different water slides
- Construction of a second kid's pool with theme jungle slides and other activities for kids up to 12 years old and younger, maximum height 1.20 m. They must be accompanied by adults
- Upgrading of the existing pool for toddlers with soft water games
- Renovation of all garden rooms
- LCD TVs in all rooms
- New furniture in main lobby and bar
- Renovation of disco night club for animation area
- New buffet Asian restaurant "MURA" for dinner by reservation included in the All Inclusive
- Upgrading of kids club
- New playground for kids

Building Details

No of buildings: 3

Floors (no): 4 in main building, 2 in garden rooms

Lifts (no): 2 in main building

Rooms (no): 420 (192 in main building & 228 in garden rooms)

Beds (no): 767 (311 in main building & 456 in garden rooms)

Reception Services

- Money Exchange
- Taxi service (on call)
- Rent a Car
- Doctor (on call)
- Portage
- Bicycle rent
- Spoken Languages: Greek, German, English, French, Russian
- Credit Cards: Amex, Visa, MasterCard

Rooms

Quantity	Room types	Quantity	Gardenview	Sea view	Side sea view/pool	Max of pax	Connecting doors
357	DOUBLE ROOMS	357	107	104	151	2 + 2	79
63	TWIN ROOMS	63	9	29	20	2 + 2	11

General Room Facilities

Room type: All

- Bathroom
- W.C.
- Non-smoking
- Balcony/Terrace
- Coffee/Tea making facilities
- Free Wi-Fi connection
- Telephone
- Music channel
- Sat-TV
- Air condition:
Hours of operation: 24 hrs,
Period of operation: 15/06-15/09
- Mini Fridge
- Hairdryer
- Safety Box (charge locally)
- Voltage: 220 VOLT

Cleaning

Cleaning: 6 days a week

Change of towels: every 3 days - Ecosystem (on guest request)

Change of linen: every 3 days - Ecosystem (on guest request)

Facilities for Handicapped

- Ramps
- Public Areas access

Restaurants/Bars - Food and Beverage

Name	Indoor/outdoor	Reserv. Required	Air cond.	Opening Hours	Buffet/A la carte	Meals	Special meals
Samaria Restaurant	Indoor		√	07:00-10:15 12:30 – 15:00 18:30 - 21:30	Buffet	Breakfast Lunch Dinner	√
Dionissos Lobby Bar	Indoor		√	17:00-01:00		Drinks	
Disco Club	Indoor		√	20:30 - 01:00			
Mura Asian restaurant	Indoor / Outdoor	√		18:30 – 21:30	Buffet	Dinner	
Pool Bar	Outdoor			10:00-01:00	Buffet	Snacks	

Theme Nights:

- 7 times a week
- Kind of Theme night: Greek-Cretan, Mexican, Mediterranean, Gourmet, International, Italian, Carvery

Clients on Half Board can choose to have dinner or lunch

Lunch Boxes for All inclusive Clients on Excursions are available (on request until 18:00 of the previous day at the reception desk

Swimming Facilities

Quantity	Description	Fresh water	Separated
2	Outdoor pool	√	
1	Pool with 5 different water slides		√
1	Children's pool	√	√
1	Toddlers pool	√	√

Beach

- Rocky / Pebbles
- Sunbeds without charge
- Umbrellas without Charge
- Beach towels with deposit

Main Pool

- Shape: island
- Dimensions: 1550 sq m
- Water: Fresh
- Depth: 1.50 m
- Sunbeds & Umbrellas without Charge
- Pool towels with Deposit

Other pool

- Shape: exotic
- Dimensions: 550 sq m
- Water: fresh
- Depth: 1.50 m
- Sunbeds & Umbrellas without Charge
- Pool towels with Deposit

a) Children's Pool (toddlers)

- Shape: round
- Dimensions: 140 sq m
- Water: fresh
- Depth: .30 cm
- Sunbeds & Umbrellas without Charge
- Pool towels with Deposit

b) Children's Pool (theme jungle slides)

- Shape: round
- Dimensions: 320 sq m
- Water: fresh
- Depth: .35 cm
- Sunbeds & Umbrellas without Charge
- Pool towels with Deposit

Sports

Activity	Hotel	Without charge
Basketball	√	√
Football	√	√
Table tennis	√	√
Tennis	√	√
Volleyball	√	√
Aerobic	√	√
Archery	√	√
Mini golf	√	√
Bowls	√	√
Billiards	√	

Entertainment

Indoor		
√	Live traditional Dancing by dancers	1 Time weekly
√	Dance with cd's	7 Times weekly
Evening	Professional shows	4 Times weekly
Evening	Entertainment shows	7 Times weekly
Evening	Children shows	7 Times weekly

Comments: all day activities & light evening entertainment

Animals: Not allowed

Children

- Playground
- Special Menus
- Kids Buffet
- Early Supper
- Babysitting on request during night-time with charge

CLUB	Ages	Time	Season
Santelino Club	4 -12	09:00 – 17:00 (except Sundays & public holidays)	May - October

Other Hotel Facilities

- Billiards, Electronic games at extra charge
- Jewellery Shop
- Mini Market/Souvenir Shop
- Lounge/Lobby
- Internet-Corner (extra charge)
- Free wi-fi connection
- Disco
- Laundry service (extra charge)
- Parking
- Gym with new equipments
- Brand new Spa (extra charge)

Nearby Services

- Bank: 7km (08:00 – 14:00)
EXCEPT SATURDAYS, SUNDAYS & PUBLIC HOLIDAYS. (ATM 24HR)
- Chemist: 500 m
- Minimarket: Opposite the hotel
- Shopping center: 7 km (Platanias village)
- Hospital/clinic: 17 km
- Church: 500 m